

Your Health, Your Choice. You Have a Voice!



Connect, Communicate, Collaborate with our Patient Financial Advocacy Departments.

Overview

Our Patient Financial Advocacy Departments at Rhode Island Medical Imaging believe that true patient advocacy means putting the power of healthcare back into your hands. We serve as a vital bridge between patients, their families, and the broader healthcare system. Our initiative is designed to empower you with the knowledge you need to take control of your financial medical journey.



RIMI's Mission

Our Patient Advocates foster empowerment and protect patients by addressing grievances, navigating complex insurance and billing issues, and ensuring full transparency.

RIMI's Vision

To cultivate an informed and equitable healthcare community where every patient has the knowledge, tools, and financial support necessary to manage their care and achieve optimal health outcomes.

“Patients don’t care how much you know until they know how much you care.”

— Theodore Roosevelt

9 Tips Promoting Patient Financial Advocacy



1. Know Your Rights
2. Keep Detailed Records
3. Prepare
4. Ask Questions
5. Do Research
6. Be Assertive
7. Get Information in Writing
8. Believe in Yourself
9. Consider Relationship as a Partnership

Introducing the
Patient Financial Advocacy Departments
at Rhode Island Medical Imaging

Pre-Service Benefit Patient Advocate Responsibilities

(401) 432-2500 (Option 3)

Benefit Advocates here at RIMI are experts in determining out of pocket expenses and provide clear estimates, and explanations of costs prior to treatment.

Post-Service Billing Patient Advocate Responsibilities

(401) 432-2500 (Option 4)

Billing Advocates here at RIMI are specialized experts that work closely with all health insurances in the state of Rhode Island. RIMI's main goal is to ensure all claims are adjudicated by insurers timely and efficiently. Our Billing Advocates are here to assist patients in understanding their insurance, explanation of benefits, and have a full transparency of their cost.

Healthcare should never be out of reach!

Rhode Island Department of Health Breast and Cervical Cancer Screening Program

Do you need Financial Assistance? Are you uninsured or underinsured?

Contact (401) 222-4324 to see if you are eligible to receive assistance.

What is Shared Billing?

HOSPITAL SERVICES ARE BILLED IN TWO PARTS:	
HOSPITAL CHARGE Technical Personnel, Room, Supplies and Equipment. Billed directly by the hospital	PHYSICIAN CHARGE Physician Service Billed directly by Rhode Island Medical Imaging

If services were rendered at a Hospital affiliate, you will receive one bill from **RIMI** for the Physician Charge, and a separate bill from the HOSPITAL for the **Hospital Charge**.

If you paid your deductible to the Hospital and do not agree with your bill, please contact our **Post-Service Billing Patient Advocates** at (401) 432-2500 (Option 4).

Our Hospital Affiliates

Brown University Health:

Hasbro Children's Hospital
Miriam Hospital
Newport Hospital
Rhode Island Hospital

Care New England:

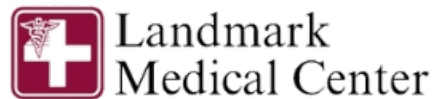
Kent Hospital
Women & Infants Hospital

CharterCARE Health Partners:

Our Lady of Fatima Hospital
Roger Williams Medical Center

Other Hospital Partners:

Landmark Medical Center
South County Hospital
Sturdy Memorial Hospital



Insist on RIMI



Your health journey thrives on the choices you make.

Contact our Patient Financial Advocacy Departments for guidance and support in confidently navigating your financial responsibility!