

# Who Can Use Patient Connection?

## Existing Patients – Yes

If you **have been to Rhode Island Medical Imaging (RIMI) before** and you are an existing patient, you can use your name, date of birth, and phone number to log in to Patient Connection. This information must exactly match what you provided during your latest visit to RIMI. If you experience any issues logging in, please contact our team at [patientportal@rimirad.com](mailto:patientportal@rimirad.com) to verify your information on file.

## New Patients – Must Call Our Team First

If you **have never been to Rhode Island Medical Imaging (RIMI) before** and are a new patient scheduling your first exam, you must call our team at 401-432-2400 to schedule your exam, OR to register a new portal account email us at [patientportal@rimirad.com](mailto:patientportal@rimirad.com). After we confirm your information on file, you are free to use the online tool.

## How to Access Patient Connection:

1). You can log into **RIMI Patient Connection** by creating a password the first time you log in; any time after that, you can log in by using your password or a password less login. *Please note that cell phone numbers can only be used for 1 account.*

- Navigate to <https://patientconnectionrimi.medinformatix.co>
- If you are an existing patient, you will need to use the **name, date of birth, and phone number provided to RIMI to log in**. If you are having any issues logging in, please contact the RIMI help desk at [patientportal@rimirad.com](mailto:patientportal@rimirad.com) to confirm your information on file.
  - For **NEW patients** who have never been to Rhode Island Medical Imaging before, please contact the RIMI help desk at [patientportal@rimirad.com](mailto:patientportal@rimirad.com) to confirm your information on file. After we confirm your information, you can use the online booking tool.

- Click "**CONTINUE.**"



CONTINUE

By proceeding, you agree to our [Terms & Conditions](#) and [Privacy Policy](#)

- Enter your cell phone number and click **SEND CODE**, then enter the security code you were sent and click **NEXT.**

This is a verification screen for Rhode Island Medical Imaging. At the top is the logo. Below it, a progress bar shows '1 Verification' as the active step and '2 Patient info' as the next step. A blue privacy notice states: 'We value your privacy. The phone number entered will be linked to your patient account.' There are three input fields: 'Phone Number \*', 'Send Code', and 'Code \*'. A note below the phone number field says: 'Enter your phone number to receive a one-time code.' A 'NEXT' button is located at the bottom right. At the very bottom, there is a link: 'Need help with login?'.

- Enter your legal first name, last name, and date of birth. Then click **LOGIN.**

This is a patient information screen for Rhode Island Medical Imaging. At the top is the logo. Below it, a progress bar shows '1 Verification' as a completed step (with a checkmark) and '2 Patient Info' as the active step. A blue privacy notice states: 'We value your privacy. Enter your legal name as it appears on your Health Insurance Card. Note: Please log in using your own information.' There are two input fields for 'First Name \*' (with sub-label 'Legal First Name') and 'Last Name \*' (with sub-label 'Legal Last Name'). Below these are three input fields for 'Date of Birth: Month \*', 'Day \*', and 'Year \*'. At the bottom, there are three buttons: 'BACK', 'LOGIN WITH PASSWORD', and 'LOGIN'. At the very bottom, there is a link: 'Need help with login?'.

- Create your password. Then click **SIGN UP.**



Welcome!

Create a password for future logins. This step is required.

Username \*

Email \*

Please enter your email address.

**Password Rule**

- ✓ Password must be at least 8 characters in length
- ✓ Include an upper and lower case letter
- ✓ At least one number
- ✓ At least one special character
- ✗ Passwords must match

Password

Re-type Password

### Congratulations! You are now logged into Patient Connection!

- Next time you log in, you will need to enter the same phone number you used to create the account. Then you can either use your name and date of birth and click **LOGIN** or click the **LOGIN WITH PASSWORD** option.



✓ Verification 2 Patient Info

We value your privacy  
Enter your legal name as it appears on your Health Insurance Card.  
**Note:** Please log in using your own information.

First Name \*

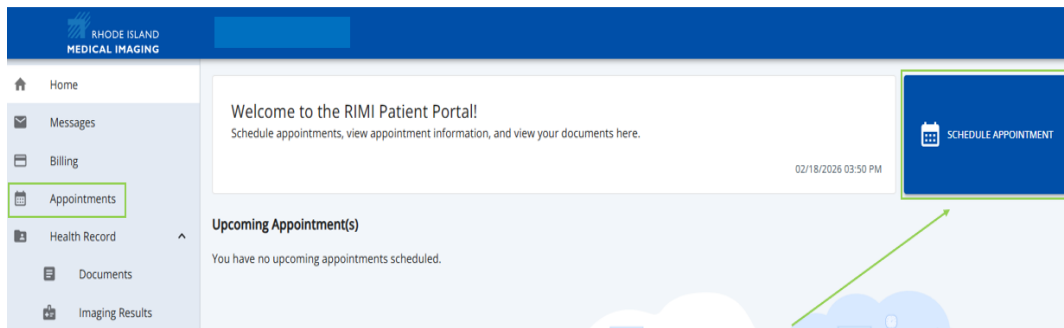
Last Name \*

Date of Birth:

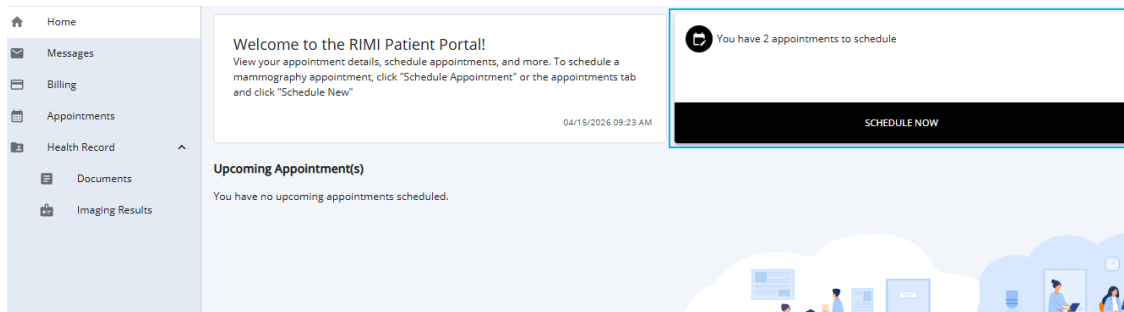
Month \*  Day \*  Year \*

# How to Schedule an Appointment Using Patient Connection:

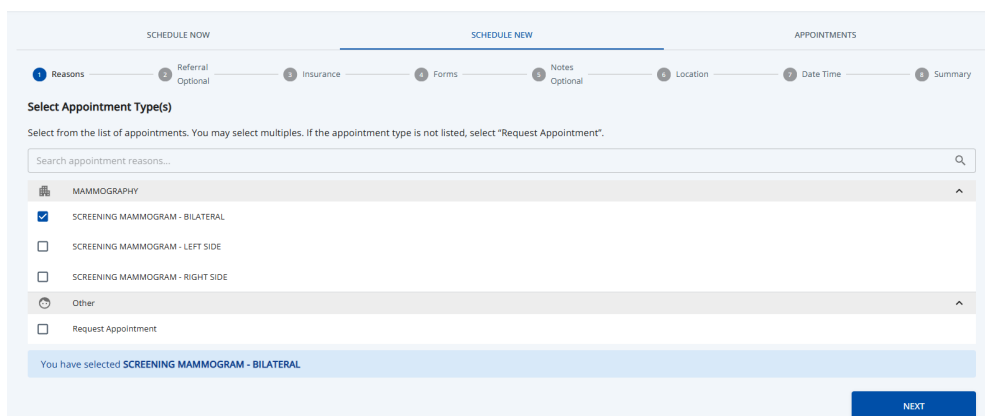
1). Once logged in, click the **SCHEDULE APPOINTMENT** button or the **APPOINTMENTS** tab on the left Menu.



**Note\*** If you have received a message from Rhode Island Medical Imaging indicating your exam is ready to schedule, please click the **SCHEDULE NOW** box.



2). In **SCHEDULE NEW**, find the type of Mammography exam that you would like to schedule. At the bottom of the screen, click **NEXT**.



**Note:** If you do not see your exam listed, scroll to the bottom of the options listed and select Request appointment. You will need to upload your referral slip, and the request will be submitted to RIMI to review. Once reviewed, you will receive a

text message notification that the appointment is now ready to be scheduled. Please log back into Patient Connection and click the SCHEDULE NOW option on the home page and follow the steps.

3). If you have a referral upload the document and click next, if you do not have one click **SKIP**.

SCHEDULE NOW SCHEDULE NEW APPOINTMENTS

1 Reasons 2 Referral Optional 3 Insurance 4 Forms 5 Notes Optional 6 Location 7 Date Time 8 Summary

**Add Referrals (optional)**

Please upload your referral or order form for this appointment and someone from our scheduling team will be in touch. You will be able to upload multiple pages and/or referrals.

Upload Referral

Drag or tap to upload referral

Please include your referral, we will verify the information. Maximum total of 4.5 MB. Accepted file types are jpg/jpeg, png, and pdf.

BACK SKIP NEXT

SCHEDULE NOW SCHEDULE NEW APPOINTMENTS

1 Reasons 2 Referral Optional 3 Insurance 4 Forms 5 Notes Optional 6 Location 7 Date Time 8 Summary

**Add Referrals (optional)**

Please upload your referral or order form for this appointment and someone from our scheduling team will be in touch. You will be able to upload multiple pages and/or referrals.

Upload Referral

Drag or tap to upload referral

Please include your referral, we will verify the information. Maximum total of 4.5 MB. Accepted file types are jpg/jpeg, png, and pdf.

1 - Miscellaneous Form (2).pdf  
161.74 KB

BACK SKIP NEXT

4.) Select your insurance information, if yours is not listed please select **MISC/OTHER** and click **NEXT**.

The screenshot shows the 'Select Insurance Information' step in the scheduling process. The progress bar at the top indicates that 'Reasons' and 'Referral Optional' are completed, 'Insurance' is the current step, and 'Forms', 'Notes Optional', 'Location', 'Date Time', and 'Summary' are yet to be completed. The main content area features a search bar labeled 'Search insurance' with a magnifying glass icon. Below the search bar is a list of insurance providers: AETNA, BLUECROSS BLUESHIELD, BLUECHIP MEDICARE, UNITED, HARVARD, MEDICARE, MEDICAID, NEIGHBORHOOD, TUFTS, and UNITED. At the bottom of the list, there is a checked radio button for 'MISC/OTHER'. A 'BACK' button is located at the bottom left, and a 'NEXT' button is at the bottom right.

5). Your exam will have a questionnaire you will need to complete it prior to your visit to our site. Click the questionnaire to populate it. When completed click **NEXT**.

The screenshot shows the 'Scheduling Forms' step in the scheduling process. The progress bar indicates that 'Reasons', 'Referral Optional', 'Insurance', and 'Forms' are completed, and 'Notes Optional' is the current step. The main content area contains the text 'Please complete the below form(s):' followed by a text input field containing 'MG Scheduling Questionnaire'. A blue arrow points to this input field. At the bottom left is a 'BACK' button, and at the bottom right is a 'NEXT' button.

6). Add any notes you wish to include about your upcoming appointment then click **NEXT**.

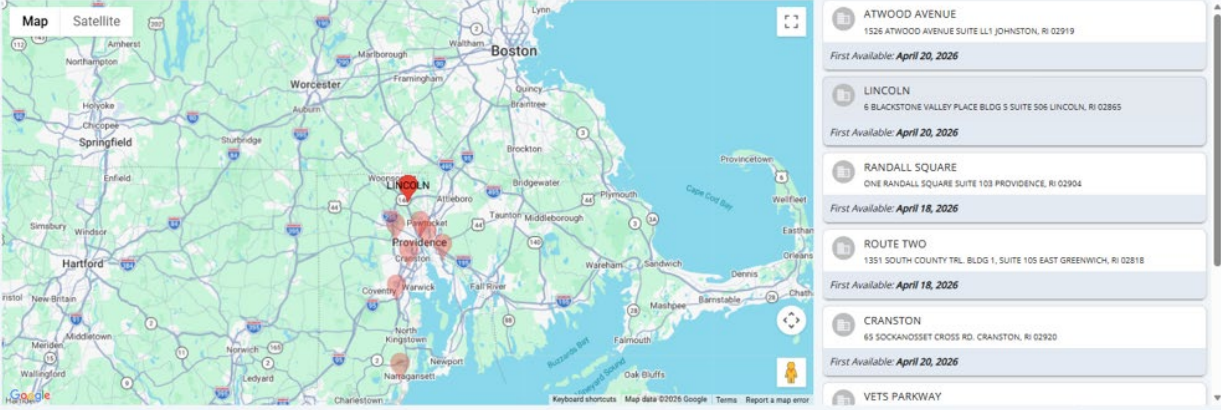
The screenshot shows the 'Notes (optional)' step in the scheduling process. The progress bar indicates that 'Reasons', 'Referral Optional', 'Insurance', 'Forms', and 'Notes Optional' are completed, and 'Location' is the current step. The main content area contains the text 'Notes (optional)' and 'If you have any information you would like us to know about your upcoming appointment, please include it here.' Below this is a large text input field. At the bottom left is a 'BACK' button, and at the bottom right are 'SKIP' and 'NEXT' buttons.

7). Select the location where you would like to schedule your appointment. Currently, you can only select one location at a time. Scroll down and click **NEXT**.

Reasons   
  Referral Optional   
  Insurance   
  Forms   
  Notes Optional   
 **6** Location   
 **7** Date Time   
 **8** Summary

**Locations**

Select location to begin your search.



ATWOOD AVENUE 1526 ATWOOD AVENUE SUITE LL1 JOHNSTON, RI 02919	First Available: <b>April 20, 2026</b>
LINCOLN 6 BLACKSTONE VALLEY PLACE BLDG 5 SUITE 506 LINCOLN, RI 02865	First Available: <b>April 20, 2026</b>
RANDALL SQUARE ONE RANDALL SQUARE SUITE 103 PROVIDENCE, RI 02904	First Available: <b>April 18, 2026</b>
ROUTE TWO 1351 SOUTH COUNTY TRL BLDG 1, SUITE 105 EAST GREENWICH, RI 02818	First Available: <b>April 18, 2026</b>
CRANSTON 65 SOCKANOSSET CROSS RD. CRANSTON, RI 02920	First Available: <b>April 20, 2026</b>
VETS PARKWAY	

8). Search for available appointment dates and times at the selected facility. If your search returns no results, move your date range out by 30 days to extend the search. Click **NEXT** once you have selected a new date and time.

**Appointment Search**

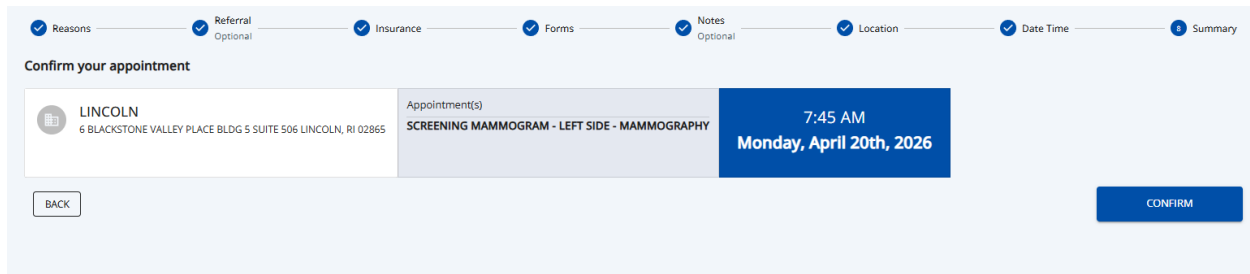
Please enter a start date to begin your search and view all available appointments.

Date:

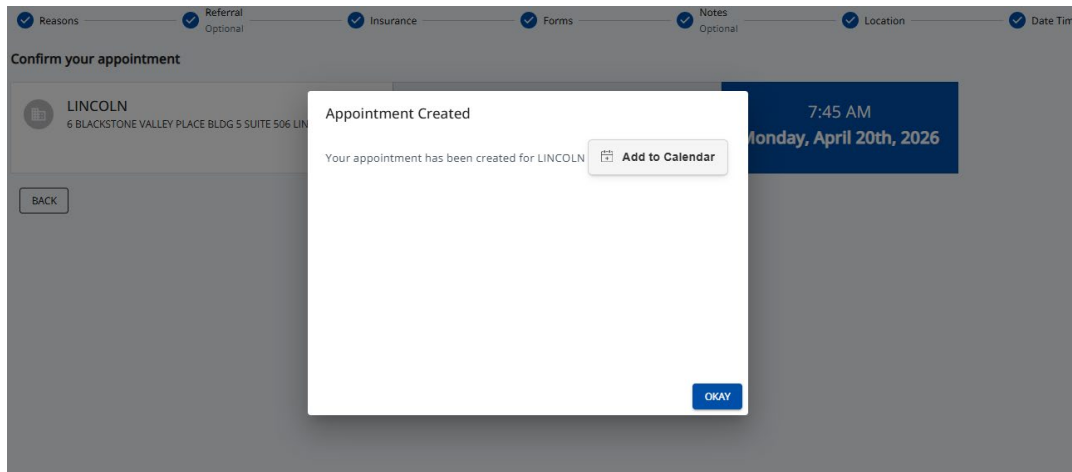
**Available appointments:**

Monday, April 20th, 2026

9). Click the **CONFIRM** button to finish your booking.

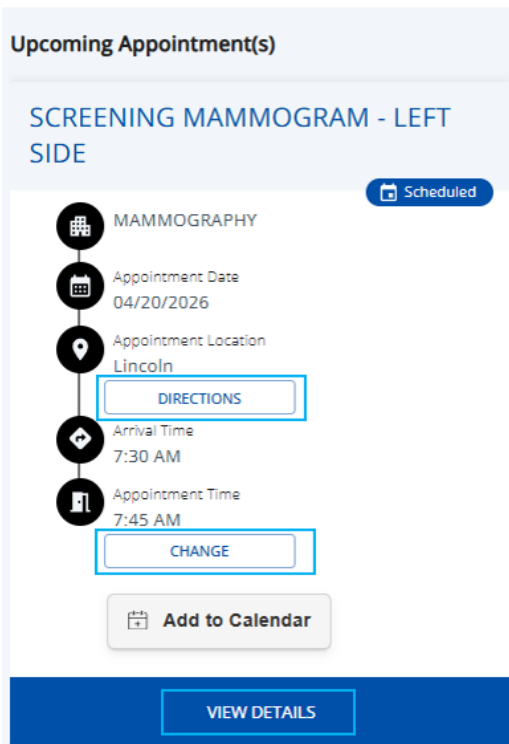


10). You can now add the appointment to your calendar. Click **OKAY**.



Create a new section for Reschedule and Cancel

11). You can now view that appointment on the home screen. Review preparation instructions or forms (if applicable) by clicking **VIEW DETAILS**. You can reschedule/cancel the appointment by clicking the **CHANGE** button and view **DIRECTIONS** to the clinic location.




12). You will also receive a confirmation email or text message for your appointment, with exam and location details and applicable preparation instructions.

## How to Reschedule, Change, or Cancel an Appointment Using Patient Connection:

- 1). To reschedule, change, or cancel an appointment click **CHANGE** in your appointment tile.
- 2). To Cancel, click **CANCEL APPOINTMENT**. Please be advised once you cancel your appointment you cannot undo the cancelation. You will have to reschedule.
- 3). To Reschedule, click **RESCHEDULE** to bring you to the scheduling wizard.


## Upcoming Appointment(s)

### SCREENING MAMMOGRAM - LEFT SIDE

 Scheduled


 MAMMOGRAPHY

 Appointment Date  
04/20/2026




 Appointment Location  
Lincoln

[DIRECTIONS](#)

 Arrival Time  
7:30 AM

 Appointment Time  
7:45 AM

[CHANGE](#)

-  Reschedule
-  Cancel Appointment
-  Contact Us


[VIEW DETAILS](#)

## Reschedule Appointment

**1** Date & Time

### Appointment Search

Please enter a start date to begin your search and view all available appointments.

Date  
04/20/2026 

[ALL DAY](#) [MORNING](#) [AFTERNOON](#) [EVENING](#)

[SEARCH AVAILABLE TIMES](#)

#### Available appointments:

Monday, April 20th, 2026

[8:00 AM](#) [8:15 AM](#) [8:30 AM](#)

[SHOW MORE AVAILABLE](#)

[CANCEL APPOINTMENT](#)