

Welcome to **Rhode Island Medical Imaging (RIMI)**, these Terms and Conditions govern your access to and use of the **RIMI Patient Portal**. By accessing or using the Portal, you agree to these Terms. If you do not agree, do not use the Portal.

1. Purpose of the Portal

The **RIMI Patient Portal** provides registered patients with secure online access to certain health information and services, including:

- Viewing medical records and test results
- Managing appointments
- Updating personal information

The Portal is intended for **personal, non-commercial use** only.

2. Eligibility and Account Registration

To use the Portal, you must:

- Be at least 18 years old (or the age of legal consent in your jurisdiction), or have a parent/guardian's consent
- Register using accurate and complete information
- Maintain the confidentiality of your login credentials

You are responsible for all activity that occurs under your account.

3. Privacy and Data Protection

Your privacy is important to us. All personal and health information provided through the Portal is handled in accordance with our Privacy Policy (<https://rimirad.com/for-patients/privacy-policy/>) and applicable privacy laws.

We may collect and use your information for purposes such as:

- Providing healthcare services
- Improving user experience
- Complying with legal obligations

4. Security

We take reasonable steps to protect your data; however, no online system is completely secure. You are responsible for protecting your account credentials and notifying us immediately if you suspect unauthorized access.

5. Communication via the Portal

The Portal may allow secure messaging between you and your healthcare providers.

- Do **not** use the Portal for medical emergencies.
- If you are experiencing a medical emergency, call **911** or your local emergency number.
- Messages sent through the Portal may become part of your medical record.

6. Acceptable Use

You agree not to:

- Use the Portal for unlawful or fraudulent purposes
- Share your account with others
- Attempt to gain unauthorized access to the Portal or related systems
- Post or transmit harmful, defamatory, or inappropriate content

Violation of these rules may result in suspension or termination of access.

7. Intellectual Property

All content, software, and materials on the Portal are owned by **Rhode Island Medical Imaging** or its licensors and are protected by copyright and other laws. You may not reproduce, modify, or distribute any materials without written permission.

8. Disclaimer of Warranties

The Portal and its contents are provided “**as is**” without warranties of any kind, express or implied. We make no guarantee regarding availability, accuracy, or reliability of the Portal.

9. Limitation of Liability

To the fullest extent permitted by law, **Rhode Island Medical Imaging** and its affiliates are not liable for any damages arising from your use or inability to use the Portal.

10. Termination

We may suspend or terminate your access to the Portal at any time, without notice, if we believe you have violated these Terms or used the Portal inappropriately.

11. Changes to These Terms

We may update these Terms periodically. Any changes will be effective when posted within the Portal. Continued use of the Portal after updates constitutes acceptance of the new Terms.

12. Contact Information

If you have questions about these Terms or the Portal, please contact us at:

Rhode Island Medical Imaging

Email: RIMISelfScheduling@rimirad.com

Phone: 401.432.2400

Address: 125 Metro Center Blvd, Warwick, RI 02886